

WE ARE HIRING

QUALITY ASSURANCE FIELD OFFICER

In 2017, Koa had a brilliant idea of how to contribute to sustainable growth in rural Ghana. The Ghanaian-Swiss start-up was born from a sophisticated concept, innovative processes and a lot of passion. Koa is the first cocoa fruit processor in West Africa and makes use of the pulp of the cocoa pods, thus reducing food waste and enabling Ghanaian cocoa farmers to earn an additional income. Koa's first factory has a capacity of 300 tons and the second factory has 2,500 tons. Today, over 100 employees in Ghana and Switzerland dedicate themselves to the growth of Koa to boost value creation in the cocoa-growing regions and to develop innovative and pioneering processes. Are you passionate about social impact? Join the Koa team now.

LET'S SUM IT UP!

The Quality Assurance Field Officer will ensure adherence to predetermined quality standards by overseeing various quality assurance activities on the field. These include inspections, audits, and compliance checks, thereby maintaining product quality and safety. The overall objective is to achieve departmental and company-wide quality objectives and contribute to the enhancement of current procedures.

RESPONSIBILITIES

- Ensure adequate field inspections and audits to ensure compliance with quality standards, regulatory requirements, and company policies.
- Evaluate, analyze and provide feedback on inspection reports including recommendations for consideration and implementation.
- Monitor and evaluate the implementation of quality control procedures and processes at various sites or locations.
- Collaborate with field QA Assistants to identify areas for improvement and develop action plans for the QA Manager's approval for implementation.
- Investigate farmer complaints or quality issues reported from the field and implement corrective and preventive measures as necessary in consultation with the QA Manager.
- Train field QA Assistants on quality assurance protocols, procedures, and best practices to ensure consistent adherence to quality standards.
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- Maintain accurate records and documentation related to quality assurance activities on the field, including inspection reports, audit findings, and corrective actions taken.
- Serve as the bridge between QA management and relevant stakeholders to provide updates on quality performance, issues, and improvement initiatives on the field.
- Perform any other duties that may be assigned.

REPORTING

The Quality Assurance Field Officer reports to the QA Manager.

JOB REQUIREMENT

ACADEMIC QUALIFICATION

- Bachelor's degree in food science/ technology or related technical field

WORK EXPERIENCE

- Minimum of 2 years of food industry QA/QC experience, production operations or regulatory responsibilities

COMPETENCE AND SKILLS

- Process evaluation and root-cause analysis.
- Basic knowledge of hazard analysis, risk assessments and system/process applications.
- Microsoft Office suite proficiency.
- Good organizational and project management skills.
- Good communication skills



Interested applicants should send their resume with the job title as the subject to careers.gh@koa-impact.com not later than **26th April 2024**. Early applications are preferred. The targeted starting date is **1st July 2024**, job Location is **Akim Achiase** in the Eastern Region of Ghana.

KOA

Certified



Corporation