

# We are hiring

## QUALITY ASSURANCE MANAGER

In 2017, Koa had the brilliant idea of how to contribute to sustainable growth in rural Ghana. The Ghanaian-Swiss start-up Koa was born from a sophisticated concept, innovative processes and a lot of passion. Koa is the first cocoa fruit processor in West Africa and makes use of the pulp of the cocoa pods, thus reducing food waste and enabling Ghanaian cocoa farmers to earn an additional income. Koa's first factory has a capacity of 300 tons and the second factory, 2,500 tons. Today, about 100 employees in Ghana and Switzerland dedicate themselves to the growth of Koa to boost value creation in the cocoa-growing regions and to develop innovative and pioneering processes. Are you passionate about social impact? Join the Koa team now

### LET'S SUM IT UP!

The Quality Assurance Manager will lead the Company's quality unit at one of the operational sites. This involves direct supervision and implementation of processes according to a selected GFSI benchmarked standard towards the quality and safety of our products (cocoa juice & pulp). You will review and monitor activities and related records from farm to finished products and enforce good manufacturing and hygienic practices systems along the value chain with requisite documentation for all quality related audits (internal, regulatory and certification).

### OVERALL DUTY

- Implement internal and external standards to ensure Koa's products meet stakeholder requirements.
- Monitor and review defined policies, specifications, plans, schedules etc. and make input towards improvement.
- Maintain all regulatory certifications and licenses.
- Directly implement quality requirements on new projects in designated site

### RESPONSIBILITIES

- Monitor product quality and safety.
- Establish and implement processes and certification of product related certifications.
- Coordinate resources and skills through training and development.
- Implement customer satisfaction measures through the provision of required information related to product and process.
- Resolve and implement actions for customer complaints and see through for resolution and effectiveness.
- Oversee resource planning and supervision for laboratory.
- Implement agreed process improvement, efficiency, and reduction of waste.
- Review and guide system documentation and management for conformity.
- Review monitoring results and policies for improvement and where nonexistent, propose for consideration and establishment.

# REPORTING

The Quality Assurance Manager will report to the Senior Quality Assurance Manager.

# JOB REQUIREMENT

## ACADEMIC QUALIFICATION

- BSc (MSc is a plus) in Food Process Engineering/Food Safety/Quality Design/Food Science/Food Technology/Chemical Engineering or related field
- A certificate in HACCP or FSMS

## WORK EXPERIENCE

- At least 5 years' experience in Food Safety and Quality Management Systems
- Minimum 3 years in a role of management
- At least 5 years' experience in Food/feed, drugs or related industry.
- Experience in certifications and external audits
- Knowledge of current industry standards and technologies

## COMPETENCE AND SKILLS

- Industry-Specific Technical Knowledge
- Leadership
- Organization and planning
- Problem-Solving
- Communication
- Monitoring/Analytical Skills and Time Management



Interested applicants should send their resume with the job title as the subject to [careers.gh@koa-impact.com](mailto:careers.gh@koa-impact.com) not later than **5th April 2024**. Early applications are preferred. Targeted starting date is **3rd June 2024**, job Location is Akim Achiasie in the Eastern Region of Ghana.

**KOA**